

Date: 30.04.2024

Subject: Apology for Recent Operational Changes

Dear Esteemed Authorities,

We write to offer our sincere apologies for any inconvenience caused by the operational adjustments of MGA you may have experienced last month. We deeply regret you to face more the work load due to the changes to flight schedules and aircraft types.

The underlying reason for these changes is the delays in aircraft deliveries due to MRO. While we understand the frustration this may have caused, please be assured that we are actively working to rectify these challenges and improve our operational efficiency.

Your cooperation and understanding during this time are greatly appreciated. We acknowledge the importance of maintaining stable flight schedule and are committed to minimizing any further disruptions and additional work load.

Once again, we apologize for any inconvenience caused and thank you for your patience and continued support.

Sincerely,

Günay GÜNAY
Commercial Manager

